

SYNTHESE trimestrielle : T4 2025

Taux de disponibilité (en %)*

	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)
Octobre	99,02%	98,57%	99,48%	99,42%	97,80%
Novembre	95,97%	95,13%	96,03%	99,20%	94,97%
Decembre	99,80%	99,17%	99,82%	99,87%	99,06%

Temps d'arrêt (hh:mi:ss)**

	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)
Octobre	7:17:02	10:36:12	3:52:16	4:19:12	16:20:30
Novembre	28:58:57	35:03:42	28:36:12	5:45:36	36:12:14
Decembre	1:27:33	6:12:40	1:20:38	0:57:36	7:01:29

*taux de disponibilité = % d'accès possible aux applications
**temps d'arrêt = temps cumulé des indisponibilités d'accès aux applications

Date	Taux de disponibilité (%)*					Temps d'arrêt (min)**					Temps de réponse moyen (ms)							Taux d'erreur***		
											Initiation de paiement			Information sur les comptes						
	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)	PSIP	BAD internet	API BAD (mobile)	PSIC	EIP	BAD internet	API BAD (mobile)	API STET
01/10/2025	100,00%	98,72%	99,58%	98,91%	100,00%	0:00:00	0:18:26	0:06:03	0:15:42	0:00:00	2146,33	2603,09	55,736364	1421,0154	1,11	583,42992	420,41364	0,00%	1,43%	0,03%
02/10/2025	100,00%	98,66%	100,00%	98,84%	100,00%	0:00:00	0:19:18	0:00:00	0:16:42	0:00:00	2006,33	2572,34	55,377083	1253,0201	1,99	581,81146	360,20833	0,00%	1,92%	10,67%
03/10/2025	100,00%	98,72%	100,00%	98,91%	100,00%	0:00:00	0:18:26	0:00:00	0:15:42	0:00:00	2103,85	2597,34	54,1875	1163,0555	1,82	585,21076	349,63819	0,00%	2,11%	0,04%
04/10/2025	100,00%	98,86%	100,00%	98,84%	100,00%	0:00:00	0:16:25	0:00:00	0:16:42	0:00:00	2427,03	2446,61	53,669792	1194,4035	1,75	590,5441	342,71146	0,00%	1,33%	0,04%
05/10/2025	100,00%	98,86%	100,00%	98,98%	100,00%	0:00:00	0:16:25	0:00:00	0:14:41	0:00:00	2820,45	2413,24	53,984561	1038,8232	1,86	538,49375	327,01042	0,00%	0,34%	0,03%
06/10/2025	100,00%	98,65%	99,79%	98,77%	100,00%	0:00:00	0:19:26	0:03:01	0:17:43	0:00:00	2035,77	2443,50	53,5875	1273,1222	1,139	577,55	359,41146	0,00%	2,09%	0,03%
07/10/2025	100,00%	99,88%	100,00%	100,00%	100,00%	0:00:00	0:01:44	0:00:00	0:00:00	0:00:00	2503,09	2556,77	54,401042	1240,2882	1,28	586,16146	357,32569	0,00%	2,39%	0,04%
08/10/2025	100,00%	98,79%	100,00%	98,85%	100,00%	0:00:00	0:17:25	0:00:00	0:16:34	0:00:00	2483,23	2625,40	53,688542	1132,8004	1,17	599,18681	364,7809	0,00%	1,74%	6,83%
09/10/2025	100,00%	98,47%	99,31%	98,73%	99,82%	0:00:00	0:22:02	0:09:56	0:18:17	0:02:36	2345,47	2457,81	53,865625	1219,7263	1,109	601,16354	352,42257	0,00%	2,71%	0,03%
10/10/2025	100,00%	98,86%	100,00%	98,91%	100,00%	0:00:00	0:16:25	0:00:00	0:15:42	0:00:00	2419,59	2756,68	53,45	1201,9746	1,110	592,32465	371,76979	0,00%	1,67%	0,01%
11/10/2025	100,00%	98,79%	100,00%	98,92%	100,00%	0:00:00	0:17:25	0:00:00	0:15:33	0:00:00	3502,41	2750,55	52,41875	936,98213	1,62	590,4941	360,33495	0,00%	1,28%	0,03%
12/10/2025	100,00%	98,72%	100,00%	98,84%	100,00%	0:00:00	0:18:26	0:00:00	0:16:42	0:00:00	2481,89	2547,76	53,116253	834,14986	1,85	554,36667	335,74792	0,00%	1,69%	0,03%
13/10/2025	100,00%	98,76%	99,93%	98,98%	100,00%	0:00:00	0:17:51	0:01:00	0:14:41	0:00:00	2453,09	2314,31	54,052083	1006,9849	1,110	571,87882	384,24106	0,00%	1,27%	0,03%
14/10/2025	100,00%	83,83%	84,52%	84,54%	84,41%	0:00:00	3:52:51	3:42:55	3:42:37	3:44:30	2775,47	2463,91	53,871875	1025,086	1,37	592,16701	359,29757	0,00%	2,77%	0,04%
15/10/2025	100,00%	98,86%	99,72%	98,98%	100,00%	0:00:00	0:16:25	0:04:02	0:14:41	0:00:00	3008,61	2378,57	56,558333	1218,0648	1,33	608,76458	392,28413	0,00%	3,06%	0,04%
16/10/2025	100,00%	98,79%	100,00%	99,05%	100,00%	0:00:00	0:17:25	0:00:00	0:13:41	0:00:00	2126,47	3077,47	60,186653	1011,3441	1,94	615,9316	368,93088	0,00%	1,76%	18,62%
17/10/2025	100,00%	98,93%	100,00%	99,05%	100,00%	0:00:00	0:15:24	0:00:00	0:13:41	0:00:00	2903,91	2453,92	133,76875	1031,6803	1,73	768,57083	396,54084	0,00%	1,21%	0,03%
18/10/2025	100,00%	98,69%	99,31%	99,05%	100,00%	0:00:00	0:18:52	0:09:56	0:13:41	0:00:00	2226,73	2595,56	140,41979	1029,2435	1,79	695,43021	395,75747	0,00%	1,28%	0,03%
19/10/2025	100,00%	98,79%	99,58%	98,98%	100,00%	0:00:00	0:17:25	0:06:03	0:14:41	0:00:00	2270,14	2894,33	85,610329	914,36449	1,75	748,91851	485,63251	0,00%	1,05%	0,02%
20/10/2025	100,00%	98,66%	99,72%	99,12%	100,00%	0:00:00	0:19:18	0:04:02	0:12:40	0:00:00	5690,04	2610,10	391,16997	1984,7947	1,136	1094,0288	710,41856	0,00%	4,25%	0,03%
21/10/2025	82,00%	99,68%	100,00%	100,00%	100,00%	4:19:12	0:04:36	0:00:00	0:00:00	0:00:00	3717,09	3421,55	218,69892	2509,981	1,129	1224,9191	791,03363	18,00%	1,28%	0,02%
22/10/2025	100,00%	98,75%	99,59%	99,12%	100,00%	0:00:00	0:18:00	0:05:54	0:12:40	0:00:00	2097,86	3905,29	62,677083	1562,9487	1,49	580,10521	358,60208	0,00%	2,39%	0,01%
23/10/2025	100,00%	98,14%	99,58%	97,08%	99,64%	0:00:00	0:26:47	0:06:03	0:42:03	0:05:11	2265,79	1781,05	62,15	1079,0054	1,123	580,78167	351,1059	0,00%	1,73%	0,01%
24/10/2025	100,00%	96,94%	98,33%	98,91%	100,00%	0:00:00	0:44:04	0:24:03	0:15:42	0:00:00	2418,85	2519,72	57,89375	1007,3583	1,68	577,64931	349,83819	0,00%	1,07%	0,03%
25/10/2025	100,00%	96,89%	98,12%	99,05%	100,00%	0:00:00	0:44:47	0:27:04	0:13:41	0:00:00	2290,59	2363,63	55,873958	970,72183	1,118	584,75174	360,00208	0,00%	1,31%	0,00%
26/10/2025	100,00%	96,45%	97,96%	99,05%	100,00%	0:00:00	0:51:07	0:29:23	0:13:41	0:00:00	1742,24	2629,79	55,03	886,17734	1,116	604,92133	376,43267	0,00%	1,99%	0,00%
27/10/2025	100,00%	96,35%	98,01%	99,19%	100,00%	0:00:00	0:52:34	0:28:39	0:11:40	0:00:00	2241,04	2599,53	56,371875	1045,3328	1,148	584,01181	365,50816	0,00%	0,96%	0,00%
28/10/2025	100,00%	96,81%	97,24%	100,00%	100,00%	0:00:00	0:45:56	0:39:45	0:00:00	0:00:00	2205,06	2191,37	56,64375	1006,6748	1,82	572,22222	336,64826	0,00%	1,10%	0,00%
29/10/2025	100,00%	97,72%	99,36%	98,98%	100,00%	0:00:00	0:32:50	0:09:13	0:14:41	0:00:00	2598,44	2414,68	54,853125	826,77231	1,29	566,05621	359,8316	0,00%	3,29%	0,00%
30/10/2025	100,00%	99,07%	100,00%	99,19%	100,00%	0:00:00	0:13:24	0:00:00	0:11:40	0:00:00	2800,33	2129,42	53,319792	912,38365	1,99	559,56181	339,72222	0,00%	0,75%	0,00%
31/10/2025	100,00%	93,82%	100,00%	100,00%	100,00%	0:00:00	1:28:59	0:00:00	0:00:00	0:00:00	2387,63	2469,13	51,341667	943,64333	1,90	564,83299	351,38924	0,00%	1,75%	0,00%

*taux de disponibilité = % d'accès possible aux applications

**temps d'arrêt = temps cumulé des indisponibilités d'accès aux applications

***taux d'erreur = nombre d'erreurs imputables à Socram Banque et donnant lieu à un message d'erreur / nombre total de requêtes

Date	Taux de disponibilité (%)*					Temps d'arrêt (min)**					Temps de réponse moyen (ms)							Taux d'erreur***		
											Initiation de paiement			Information sur les comptes						
	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)	PSIP	BAD internet	API BAD (mobile)	PSIC	EIP	BAD internet	API BAD (mobile)	API STET
01/11/2025	100,00%	98,93%	100,00%	99,05%	100,00%	0:00:00	0:15:24	0:00:00	0:13:41	0:00:00	2379,9036	2676,161	51,101	805,520	1681,018	581,411	366,533	0,00%	1,92%	0,01%
02/11/2025	100,00%	99,35%	100,00%	99,33%	100,00%	0:00:00	0:09:22	0:00:00	0:09:39	0:00:00	2256,4032	2263,471	51,072	791,705	1971,829	584,791	333,578	0,00%	2,19%	0,01%
03/11/2025	100,00%	99,14%	100,00%	99,12%	100,00%	0:00:00	0:12:23	0:00:00	0:12:40	0:00:00	1999,5922	2266,092	50,869	1082,784	1828,96	566,913	373,324	0,00%	1,61%	0,03%
04/11/2025	100,00%	92,98%	100,00%	93,06%	100,00%	0:00:00	1:41:05	0:00:00	1:39:56	0:00:00	1866,5029	2345,528	49,956	961,734	1798,954	542,081	351,548	0,00%	3,12%	0,10%
05/11/2025	100,00%	96,03%	99,59%	96,51%	100,00%	0:00:00	0:57:10	0:05:54	0:50:15	0:00:00	2632,8586	1633,355	51,059	1100,829	1595,794	560,237	365,731	0,00%	8,31%	0,04%
06/11/2025	100,00%	99,07%	100,00%	99,12%	100,00%	0:00:00	0:13:24	0:00:00	0:12:40	0:00:00	2129,5745	1272,132	54,930	1068,226	1241,94	570,544	327,681	0,00%	34,43%	0,01%
07/11/2025	100,00%	99,21%	100,00%	99,26%	100,00%	0:00:00	0:11:23	0:00:00	0:10:39	0:00:00	2206,0355	2199,978	56,315	1182,981	1649,879	571,391	341,435	0,00%	1,81%	0,03%
08/11/2025	100,00%	99,35%	100,00%	99,40%	100,00%	0:00:00	0:09:22	0:00:00	0:08:38	0:00:00	2098,1764	2935,528	55,183	998,668	2379,082	579,590	375,032	0,00%	1,05%	0,03%
09/11/2025	100,00%	99,88%	100,00%	100,00%	100,00%	0:00:00	0:01:44	0:00:00	0:00:00	0:00:00	2730,1301	3651,453	54,369	893,220	2290,387	598,515	356,530	0,00%	0,00%	0,03%
10/11/2025	100,00%	99,21%	100,00%	99,19%	100,00%	0:00:00	0:11:23	0:00:00	0:11:40	0:00:00	2910,6859	2486,491	54,391	1163,730	1500,53	567,183	347,670	0,00%	0,97%	0,01%
11/11/2025	100,00%	99,35%	100,00%	99,40%	100,00%	0:00:00	0:09:22	0:00:00	0:08:38	0:00:00	2380,4081	1990,882	53,506	1096,776	1248,83	583,174	345,560	0,00%	3,41%	0,03%
12/11/2025	100,00%	98,82%	100,00%	99,33%	100,00%	0:00:00	0:17:00	0:00:00	0:09:39	0:00:00	2832,4263	2881,248	55,986	1103,738	1152,812	568,004	348,653	0,00%	2,40%	0,03%
13/11/2025	100,00%	98,63%	100,00%	99,26%	100,00%	0:00:00	0:19:44	0:00:00	0:10:39	0:00:00	2219,6395	2318,721	55,758	1066,759	1657,261	571,496	362,585	0,00%	0,00%	0,03%
14/11/2025	100,00%	99,35%	100,00%	99,47%	100,00%	0:00:00	0:09:22	0:00:00	0:07:38	0:00:00	2138,7717	2637,594	55,679	1091,935	2227,585	569,775	325,417	0,00%	0,00%	0,03%
15/11/2025	100,00%	99,28%	100,00%	99,33%	100,00%	0:00:00	0:10:22	0:00:00	0:09:39	0:00:00	2175,1465	2091,316	57,025	1009,518	1378,413	597,828	383,360	0,00%	4,11%	0,01%
16/11/2025	100,00%	99,88%	100,00%	100,00%	100,00%	0:00:00	0:01:44	0:00:00	0:00:00	0:00:00	2220,6109	3873,405	57,513	764,591	921,2452	596,952	334,786	0,00%	0,00%	0,03%
17/11/2025	100,00%	99,21%	100,00%	99,26%	100,00%	0:00:00	0:11:23	0:00:00	0:10:39	0:00:00	2180,0633	2017,325	55,990	1045,950	1641,324	563,873	348,811	0,00%	7,14%	0,01%
18/11/2025	100,00%	99,14%	100,00%	99,26%	100,00%	0:00:00	0:12:23	0:00:00	0:10:39	0:00:00	2200,3251	2360,754	55,924	1123,104	1665,468	573,035	391,352	0,00%	3,57%	0,36%
19/11/2025	100,00%	99,35%	100,00%	99,33%	100,00%	0:00:00	0:09:22	0:00:00	0:09:39	0:00:00	2346,5963	1741,426	54,149	889,081	1357,242	571,777	399,122	0,00%	0,00%	0,24%
20/11/2025	100,00%	98,85%	99,72%	99,19%	100,00%	0:00:00	0:16:34	0:04:02	0:11:40	0:00:00	2364,466	2883,093	55,165	1307,986	1525,072	555,855	315,388	0,00%	0,00%	0,05%
21/11/2025	100,00%	99,07%	99,79%	99,33%	100,00%	0:00:00	0:13:24	0:03:01	0:09:39	0:00:00	1895,8432	1967,714	56,190	974,725	1718,976	566,908	338,545	0,00%	0,00%	53,88%
22/11/2025	100,00%	99,20%	100,00%	99,26%	100,00%	0:00:00	0:11:31	0:00:00	0:10:39	0:00:00	2432,3055	1946,604	55,669	826,244	2057,399	564,874	348,755	0,00%	0,00%	18,90%
23/11/2025	100,00%	36,46%	37,02%	37,38%	37,53%	0:00:00	15:14:59	15:06:55	15:01:44	14:59:34	14603,065	0,000	67,640	706,176	0	235,359	171,364	0,00%	0,00%	33,04%
24/11/2025	92,00%	78,00%	78,25%	78,40%	78,37%	1:55:12	5:16:48	5:13:12	5:11:02	5:11:28	2040,7382	3240,503	73,293	970,142	1470,037	468,775	265,008	8,00%	1,28%	0,00%
25/11/2025	84,00%	64,22%	64,87%	64,21%	64,92%	3:50:24	8:35:14	8:25:52	8:35:23	8:25:09	2557,7273	2422,011	62,032	1109,182	1949,417	360,878	213,102	16,00%	0,00%	0,03%
26/11/2025	100,00%	99,42%	100,00%	99,47%	100,00%	0:00:00	0:08:21	0:00:00	0:07:38	0:00:00	2716,7327	2030,488	59,198	1020,878	1790,65	565,253	376,467	0,00%	0,00%	0,03%
27/11/2025	100,00%	99,21%	100,00%	99,26%	100,00%	0:00:00	0:11:23	0:00:00	0:10:39	0:00:00	2468,1935	2693,948	58,253	1138,476	2592,22	565,331	337,490	0,00%	2,34%	0,03%
28/11/2025	100,00%	99,42%	100,00%	99,47%	100,00%	0:00:00	0:08:21	0:00:00	0:07:38	0:00:00	2388,1272	2883,947	57,385	961,845	1432,506	554,228	334,897	0,00%	0,00%	0,00%
29/11/2025	100,00%	99,21%	100,00%	99,26%	100,00%	0:00:00	0:11:23	0:00:00	0:10:39	0:00:00	2101,0169	2576,751	55,994	828,305	736,8812	571,050	363,229	0,00%	0,00%	0,00%
30/11/2025	100,00%	99,93%	100,00%	100,00%	100,00%	0:00:00	0:01:00	0:00:00	0:00:00	0:00:00	1703,6376	2328,867	55,785	707,976	811,3356	590,990	353,105	0,00%	2,44%	0,00%

*taux de disponibilité = % d'accès possible aux applications

**temps d'arrêt = temps cumulé des indisponibilités d'accès aux applications

***taux d'erreur = nombre d'erreurs imputables à Socram Banque et donnant lieu à un message d'erreur / nombre total de requêtes

Date	Taux de disponibilité (%)*					Temps d'arrêt (min)**					Temps de réponse moyen (ms)							Taux d'erreur***		
											Initiation de paiement			Information sur les comptes						
	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)	PSIP	BAD internet	API BAD (mobile)	PSIC	EIP	BAD internet	API BAD (mobile)	API STET
01/12/2025	100,00%	99,42%	100,00%	99,47%	100,00%	0:00:00	0:08:21	0:00:00	0:07:38	0:00:00	1979,728	3350,974	56,701	1096,303	1758,265	568,819	382,274	0,00%	0,00%	0,00%
02/12/2025	100,00%	92,68%	93,92%	93,80%	94,40%	0:00:00	1:45:24	1:27:33	1:29:17	1:20:38	1985,031	2517,974	56,498	1003,706	1269,716	531,259	322,848	0,00%	0,00%	5,06%
03/12/2025	96,00%	95,56%	100,00%	95,75%	100,00%	0:57:36	1:03:56	0:00:00	1:01:12	0:00:00	1944,419	2076,401	71,528	998,137	1112,434	596,708	419,415	4,00%	0,00%	0,04%
04/12/2025	100,00%	99,21%	100,00%	99,33%	100,00%	0:00:00	0:11:23	0:00:00	0:09:39	0:00:00	2109,743	3142,406	61,508	937,991	1288,479	567,029	354,792	0,00%	1,30%	0,03%
05/12/2025	100,00%	99,42%	100,00%	99,47%	100,00%	0:00:00	0:08:21	0:00:00	0:07:38	0:00:00	2219,400	1709,664	58,933	980,629	1909,026	561,404	377,782	0,00%	1,32%	0,03%
06/12/2025	100,00%	99,28%	100,00%	99,40%	100,00%	0:00:00	0:10:22	0:00:00	0:08:38	0:00:00	2099,144	1754,815	58,794	939,156	1046,507	572,929	373,035	0,00%	0,00%	0,03%
07/12/2025	100,00%	99,88%	100,00%	100,00%	100,00%	0:00:00	0:01:44	0:00:00	0:00:00	0:00:00	2626,366	2507,180	57,441	819,299	882,760	584,579	355,920	0,00%	7,04%	0,03%
08/12/2025	100,00%	99,28%	100,00%	99,33%	100,00%	0:00:00	0:10:22	0:00:00	0:09:39	0:00:00	2187,285	1963,570	57,089	921,703	843,926	558,421	348,440	0,00%	11,11%	0,00%
09/12/2025	100,00%	99,28%	100,00%	99,40%	100,00%	0:00:00	0:10:22	0:00:00	0:08:38	0:00:00	1605,930	2666,257	56,560	957,390	1538,584	557,966	332,788	0,00%	12,00%	0,00%
10/12/2025	100,00%	99,28%	100,00%	99,33%	100,00%	0:00:00	0:10:22	0:00:00	0:09:39	0:00:00	2056,149	1385,493	57,967	996,394	1505,767	555,330	352,185	0,00%	2,50%	0,00%
11/12/2025	100,00%	99,42%	100,00%	99,54%	100,00%	0:00:00	0:08:21	0:00:00	0:06:37	0:00:00	1940,765	3381,996	56,415	923,140	1842,537	564,347	326,042	0,00%	0,00%	0,01%
12/12/2025	100,00%	99,35%	100,00%	99,40%	100,00%	0:00:00	0:09:22	0:00:00	0:08:38	0:00:00	2690,451	1736,239	55,591	847,982	1572,986	568,839	364,341	0,00%	0,000	0,04%
13/12/2025	100,00%	99,49%	100,00%	99,54%	100,00%	0:00:00	0:07:21	0:00:00	0:06:37	0:00:00	2257,150	1033,766	50,908	753,145	844,244	589,461	367,173	0,00%	0,046	0,01%
14/12/2025	100,00%	99,42%	100,00%	99,40%	100,00%	0:00:00	0:08:21	0:00:00	0:08:38	0:00:00	2393,050	1786,849	51,200	735,602	676,767	583,341	351,124	0,00%	0,000	0,04%
15/12/2025	100,00%	99,35%	100,00%	99,40%	100,00%	0:00:00	0:09:22	0:00:00	0:08:38	0:00:00	2424,438	3338,644	50,938	751,291	1165,075	561,820	368,217	0,00%	0,000	0,00%
16/12/2025	100,00%	99,35%	100,00%	99,33%	100,00%	0:00:00	0:09:22	0:00:00	0:09:39	0:00:00	2142,873	2691,807	49,809	784,474	1951,989	565,251	343,138	0,00%	0,000	0,04%
17/12/2025	100,00%	99,35%	100,00%	99,47%	100,00%	0:00:00	0:09:22	0:00:00	0:07:38	0:00:00	2364,046	1901,637	51,552	754,501	659,760	560,534	375,584	0,00%	0,000	0,03%
18/12/2025	100,00%	99,35%	100,00%	99,47%	100,00%	0:00:00	0:09:22	0:00:00	0:07:38	0:00:00	1798,130	2299,713	51,238	710,888	1654,581	567,019	328,309	0,00%	3,85%	0,03%
19/12/2025	100,00%	99,35%	100,00%	99,47%	100,00%	0:00:00	0:09:22	0:00:00	0:07:38	0:00:00	2345,059	3161,225	50,328	740,640	1314,321	558,793	382,663	0,00%	0,00%	0,03%
20/12/2025	100,00%	99,35%	100,00%	99,40%	100,00%	0:00:00	0:09:22	0:00:00	0:08:38	0:00:00	2028,043	1976,828	50,611	611,177	766,135	567,917	323,725	0,00%	0,00%	0,03%
21/12/2025	100,00%	99,49%	100,00%	99,61%	100,00%	0:00:00	0:07:21	0:00:00	0:05:37	0:00:00	2149,683	2354,430	49,185	671,573	1034,129	585,083	348,026	0,00%	2,38%	0,03%
22/12/2025	100,00%	99,49%	100,00%	99,47%	100,00%	0:00:00	0:07:21	0:00:00	0:07:38	0:00:00	2037,856	1576,861	48,473	777,795	918,725	559,226	356,607	0,00%	0,00%	0,00%
23/12/2025	100,00%	99,35%	100,00%	99,47%	100,00%	0:00:00	0:09:22	0:00:00	0:07:38	0:00:00	2199,440	1834,428	50,234	734,880	1139,242	560,155	334,057	0,00%	0,00%	0,00%
24/12/2025	100,00%	99,21%	100,00%	99,26%	100,00%	0:00:00	0:11:23	0:00:00	0:10:39	0:00:00	1356,955	2908,044	49,949	726,230	901,823	566,337	371,517	0,00%	0,00%	0,03%
25/12/2025	100,00%	99,35%	100,00%	99,47%	100,00%	0:00:00	0:09:22	0:00:00	0:07:38	0:00:00	2091,902	2658,816	47,836	676,495	703,563	573,650	347,487	0,00%	0,00%	0,03%
26/12/2025	100,00%	99,42%	100,00%	99,47%	100,00%	0:00:00	0:08:21	0:00:00	0:07:38	0:00:00	2139,446	1758,572	48,528	688,269	926,105	553,511	348,566	0,00%	0,00%	0,00%
27/12/2025	100,00%	99,21%	100,00%	99,33%	100,00%	0:00:00	0:11:23	0:00:00	0:09:39	0:00:00	2034,407	1736,603	49,971	701,892	902,172	566,214	362,005	0,00%	0,00%	0,01%
28/12/2025	100,00%	99,88%	100,00%	100,00%	100,00%	0:00:00	0:01:44	0:00:00	0:00:00	0:00:00	1929,496	3230,557	48,625	716,738	1080,234	584,352	345,739	0,00%	0,00%	0,03%
29/12/2025	100,00%	99,42%	100,00%	99,40%	100,00%	0:00:00	0:08:21	0:00:00	0:08:38	0:00:00	2201,818	2287,703	48,949	703,248	1063,823	554,942	318,610	0,00%	0,00%	0,00%
30/12/2025	100,00%	99,42%	100,00%	99,47%	100,00%	0:00:00	0:08:21	0:00:00	0:07:38	0:00:00	2390,322	2563,945	104,761	708,236	758,511	567,198	337,419	0,00%	0,00%	0,03%
31/12/2025	100,00%	99,42%	100,00%	99,47%	100,00%	0:00:00	0:08:21	0:00:00	0:07:38	0:00:00	2184,719	3331,748	49,083	655,425	1138,880	561,213	348,772	0,00%	0,00%	0,00%

*taux de disponibilité = % d'accès possible aux applications

**temps d'arrêt = temps cumulé des indisponibilités d'accès aux applications

***taux d'erreur = nombre d'erreurs imputables à Socram Banque et donnant lieu à un message d'erreur / nombre total de requêtes