

SYNTHESE trimestrielle : T4 2023

Taux de disponibilité (en %)*

	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)
Octobre	99,84%	99,91%	99,92%	98,88%	99,74%
Novembre	98,96%	98,77%	98,89%	100,00%	95,57%
Decembre	99,55%	99,63%	99,61%	100,00%	99,60%

Temps d'arrêt (hh:mi:ss)**

	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)
Octobre	1:09:24	0:39:45	0:36:26	8:05:46	1:51:45
Novembre	7:30:43	8:51:13	7:59:05	0:00:00	31:51:45
Decembre	3:15:42	2:41:08	2:48:29	0:00:00	2:54:06

*taux de disponibilité = % d'accès possible aux applications

**temps d'arrêt = temps cumulé des indisponibilités d'accès aux applications

Date	Taux de disponibilité (%)*					Temps d'arrêt (min)**					Temps de réponse moyen (ms)							Taux d'erreur***		
	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	Initiation de paiement			Information sur les comptes				BAD internet	API BAD (mobile)	API STET
											BAD internet	API BAD (mobile)	PSIP	BAD internet	API BAD (mobile)	PSIC	EIP			
01/10/2023	100,00%	99,80%	99,93%	99,89%	99,85%	0:00:00	0:02:53	0:01:00	0:01:35	0:02:10	500,153	1093,095	78,132	790,645	911,186	327,160	329,771	0,00%	3,10%	0,03%
02/10/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	530,824	1102,638	95,796	861,858	1008,623	351,761	298,573	0,00%	4,29%	0,00%
03/10/2023	100,00%	99,87%	99,93%	99,88%	99,92%	0:00:00	0:01:52	0:01:00	0:01:44	0:01:09	588,703	1090,269	94,576	894,488	1021,119	380,982	405,901	0,00%	4,66%	0,06%
04/10/2023	100,00%	99,87%	100,00%	99,94%	99,98%	0:00:00	0:01:52	0:00:00	0:00:52	0:00:17	594,436	1083,205	81,767	864,598	1013,218	339,206	348,568	0,00%	4,21%	0,06%
05/10/2023	100,00%	100,00%	100,00%	100,00%	99,98%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:17	665,373	1089,673	81,352	871,363	1050,258	324,942	336,284	0,00%	4,02%	0,03%
06/10/2023	100,00%	100,00%	99,93%	99,99%	100,00%	0:00:00	0:00:00	0:01:00	0:00:09	0:00:00	576,400	1069,336	89,855	897,851	1063,525	340,838	343,718	0,00%	3,94%	0,03%
07/10/2023	100,00%	99,89%	100,00%	99,91%	99,94%	0:00:00	0:01:35	0:00:00	0:01:18	0:00:52	549,572	1082,360	88,140	852,369	1009,719	338,205	370,276	0,00%	3,68%	0,06%
08/10/2023	100,00%	100,00%	99,72%	100,00%	100,00%	0:00:00	0:00:00	0:04:02	0:00:00	0:00:00	633,461	1026,115	102,787	816,000	954,712	333,050	321,955	0,00%	3,64%	0,03%
09/10/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	649,434	1069,630	78,672	909,612	1038,871	361,453	288,261	0,00%	4,17%	0,04%
10/10/2023	100,00%	99,89%	100,00%	99,93%	99,96%	0:00:00	0:01:35	0:00:00	0:01:00	0:00:35	571,807	1068,951	76,459	864,688	1009,686	334,026	383,767	0,00%	4,58%	0,03%
11/10/2023	100,00%	100,00%	99,72%	100,00%	100,00%	0:00:00	0:00:00	0:04:02	0:00:00	0:00:00	768,771	1102,414	79,332	917,764	1066,894	484,128	433,192	0,00%	4,34%	0,09%
12/10/2023	100,00%	99,89%	99,72%	99,91%	99,92%	0:00:00	0:01:35	0:04:02	0:01:18	0:01:09	1693,338	1121,296	118,088	1037,349	1072,778	1400,795	889,206	0,00%	4,28%	0,03%
13/10/2023	100,00%	99,96%	99,93%	99,92%	99,96%	0:00:00	0:00:35	0:01:00	0:01:09	0:00:35	1559,470	1128,806	114,125	1029,488	1089,801	1284,863	826,124	0,00%	4,09%	0,06%
14/10/2023	100,00%	99,94%	100,00%	99,96%	99,94%	0:00:00	0:00:52	0:00:00	0:00:35	0:00:52	546,339	1113,758	84,827	813,139	994,390	362,400	343,743	0,00%	3,20%	0,06%
15/10/2023	100,00%	99,81%	99,93%	99,85%	99,89%	0:00:00	0:02:44	0:01:00	0:02:10	0:01:35	548,535	1103,727	80,326	787,796	977,489	335,318	409,181	0,00%	3,33%	0,03%
16/10/2023	97,73%	99,91%	98,79%	99,92%	99,92%	0:32:44	0:01:18	0:17:25	0:01:09	0:01:09	576,371	1163,663	118,361	862,183	1058,676	979,389	331,971	2,27%	3,93%	0,03%
17/10/2023	94,94%	96,54%	99,93%	99,85%	99,88%	1:12:49	0:49:49	0:01:00	0:02:10	0:01:44	1110,567	1141,827	87,326	907,935	1081,614	354,249	407,924	5,06%	4,31%	0,03%
18/10/2023	97,19%	99,49%	99,93%	100,00%	100,00%	0:40:27	0:07:21	0:01:00	0:00:00	0:00:00	812,474	1125,706	87,315	891,545	1057,793	341,649	334,300	2,81%	3,99%	0,03%
19/10/2023	96,07%	99,80%	100,00%	99,78%	99,82%	0:56:38	0:02:53	0:00:00	0:03:10	0:02:36	562,191	1107,668	87,973	871,746	1046,405	340,111	379,393	3,93%	3,79%	0,03%
20/10/2023	98,31%	99,92%	100,00%	99,99%	100,00%	0:24:16	0:01:09	0:00:00	0:00:09	0:00:00	560,008	1076,699	84,308	889,294	1059,474	333,942	339,008	1,69%	3,66%	0,06%
21/10/2023	97,19%	99,78%	100,00%	99,83%	99,79%	0:40:27	0:03:10	0:00:00	0:02:27	0:03:01	553,732	1071,852	87,177	827,366	981,307	345,974	335,985	2,81%	3,39%	0,06%
22/10/2023	97,19%	99,58%	99,30%	99,62%	99,69%	0:40:27	0:06:03	0:10:05	0:05:28	0:04:28	565,226	1102,599	84,635	778,444	1022,864	412,758	338,276	2,81%	2,69%	0,69%
23/10/2023	99,44%	100,00%	100,00%	100,00%	100,00%	0:08:05	0:00:00	0:00:00	0:00:00	0:00:00	542,617	1112,825	83,833	840,958	1030,208	330,379	265,550	0,56%	3,88%	0,00%
24/10/2023	97,75%	99,28%	100,00%	99,93%	99,93%	0:32:22	0:10:22	0:00:00	0:01:00	0:01:00	492,046	1135,288	82,025	854,998	1034,450	341,834	345,634	2,25%	4,02%	0,09%
25/10/2023	96,07%	99,92%	99,72%	99,97%	99,93%	0:56:38	0:01:09	0:04:02	0:00:26	0:01:00	526,855	1158,441	83,874	878,919	1045,608	345,647	346,654	3,93%	4,43%	0,03%
26/10/2023	98,31%	99,43%	98,98%	99,48%	99,44%	0:24:16	0:08:12	0:14:41	0:07:29	0:08:04	547,246	1101,431	93,117	895,267	1059,270	387,765	401,941	1,69%	4,42%	0,71%
27/10/2023	99,44%	99,97%	100,00%	99,93%	99,97%	0:08:05	0:00:26	0:00:00	0:01:00	0:00:26	532,814	1151,740	76,794	907,292	1106,591	336,569	334,459	0,56%	4,31%	0,03%
28/10/2023	100,00%	99,92%	100,00%	99,93%	99,97%	0:00:00	0:01:09	0:00:00	0:01:00	0:00:26	507,967	1126,217	73,292	841,932	1019,570	326,961	353,099	0,00%	3,30%	0,06%
29/10/2023	98,31%	99,78%	99,72%	99,83%	99,79%	0:24:16	0:03:10	0:04:02	0:02:27	0:03:01	572,770	1065,005	74,614	784,954	969,565	320,837	335,177	1,69%	3,52%	0,06%
30/10/2023	98,31%	100,00%	100,00%	100,00%	100,00%	0:24:16	0:00:00	0:00:00	0:00:00	0:00:00	553,589	1160,139	72,333	887,088	1069,950	333,166	247,849	1,69%	4,08%	0,03%
31/10/2023	97,19%	99,90%	100,00%	99,93%	99,96%	0:40:27	0:01:26	0:00:00	0:01:00	0:00:35	522,783	1136,806	99,813	869,670	1041,437	396,988	380,551	2,81%	4,44%	0,03%

*taux de disponibilité = % d'accès possible aux applications

**temps d'arrêt = temps cumulé des indisponibilités d'accès aux applications

***taux d'erreur = nombre d'erreurs imputables à Socram Banque et donnant lieu à un message d'erreur / nombre total de requêtes

Date	Taux de disponibilité (%)*					Temps d'arrêt (min)**					Temps de réponse moyen (ms)							Taux d'erreur***		
	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	Initiation de paiement			Information sur les comptes				BAD internet	API BAD (mobile)	API STET
											BAD internet	API BAD (mobile)	PSIP	BAD internet	API BAD (mobile)	PSIC	EIP			
01/11/2023	100,00%	99,78%	100,00%	99,83%	99,79%	0:00:00	0:03:10	0:00:00	0:02:27	0:03:01	557,394	1153,158	80,473	846,278	1001,029	356,297	333,132	0,00%	3,86%	0,03%
02/11/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	587,960	1169,472	80,290	887,444	1059,158	333,428	254,316	0,00%	4,76%	0,00%
03/11/2023	100,00%	100,00%	99,93%	99,96%	99,99%	0:00:00	0:00:00	0:01:00	0:00:35	0:00:09	581,878	1139,969	77,150	895,171	1076,471	338,877	323,833	0,00%	4,46%	0,03%
04/11/2023	100,00%	99,85%	99,72%	99,89%	99,86%	0:00:00	0:02:10	0:04:02	0:01:35	0:02:01	586,761	1121,342	77,362	833,965	988,8515	336,256	319,977	0,00%	3,87%	0,03%
05/11/2023	100,00%	38,33%	94,93%	95,21%	95,20%	0:00:00	14:48:03	1:13:00	1:08:59	1:09:07	572,524	1060,180	75,453	773,060	945,7693	320,005	281,829	0,00%	3,25%	4,44%
06/11/2023	100,00%	60,21%	99,93%	100,00%	100,00%	0:00:00	9:32:59	0:01:00	0:00:00	0:00:00	595,922	1114,039	95,860	856,485	1020,398	364,202	308,544	0,00%	5,11%	0,00%
07/11/2023	100,00%	100,00%	99,97%	99,96%	100,00%	0:00:00	0:00:00	0:00:26	0:00:35	0:00:00	643,968	1110,493	82,537	872,441	1026,345	356,448	335,190	0,00%	5,05%	0,03%
08/11/2023	100,00%	99,93%	100,00%	100,00%	100,00%	0:00:00	0:01:00	0:00:00	0:00:00	0:00:00	647,968	1138,867	86,438	874,265	1037,589	440,081	350,236	0,00%	4,60%	0,06%
09/11/2023	100,00%	99,86%	100,00%	99,89%	99,93%	0:00:00	0:02:01	0:00:00	0:01:35	0:01:00	603,285	1150,772	77,031	877,869	1049,102	347,185	351,025	0,00%	4,60%	0,03%
10/11/2023	100,00%	99,99%	99,93%	99,96%	99,99%	0:00:00	0:00:09	0:01:00	0:00:35	0:00:09	583,206	1117,565	76,645	889,607	1067,572	332,431	330,519	0,00%	4,46%	0,03%
11/11/2023	100,00%	99,99%	99,72%	99,96%	99,99%	0:00:00	0:00:09	0:04:02	0:00:35	0:00:09	565,988	1109,412	74,421	825,578	971,4899	324,508	299,518	0,00%	3,95%	0,03%
12/11/2023	100,00%	96,88%	99,58%	95,40%	98,60%	0:00:00	0:44:56	0:06:03	1:06:14	0:20:10	625,890	1082,984	71,825	784,617	949,1396	1028,024	903,214	0,00%	3,26%	0,12%
13/11/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	556,712	1117,335	95,573	846,708	1023,97	356,029	291,804	0,00%	4,30%	0,00%
14/11/2023	100,00%	100,00%	100,00%	99,96%	100,00%	0:00:00	0:00:00	0:00:00	0:00:35	0:00:00	564,371	1138,856	77,544	850,943	998,5561	335,102	337,430	0,00%	4,48%	0,06%
15/11/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	556,642	1147,411	69,813	843,286	973,9525	314,570	298,067	0,00%	4,26%	0,03%
16/11/2023	100,00%	99,93%	100,00%	100,00%	99,96%	0:00:00	0:01:00	0:00:00	0:00:00	0:00:35	551,690	1137,009	73,125	860,824	1009,47	317,235	336,070	0,00%	4,12%	0,03%
17/11/2023	100,00%	99,93%	99,93%	99,93%	99,93%	0:00:00	0:01:00	0:01:00	0:01:00	0:01:00	548,217	1117,428	70,136	863,447	1017,939	317,413	336,669	0,00%	3,90%	0,06%
18/11/2023	100,00%	76,39%	76,56%	76,83%	76,46%	0:00:00	5:39:59	5:37:32	5:33:39	5:38:59	649,149	1106,491	66,847	833,107	980,9798	248,378	251,892	0,00%	3,38%	20,98%
19/11/2023	100,00%	99,93%	99,93%	99,99%	100,00%	0:00:00	0:01:00	0:01:00	0:00:09	0:00:00	614,290	1088,766	72,543	764,084	920,8751	324,572	297,749	0,00%	2,83%	0,03%
20/11/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	582,037	1133,789	94,800	854,881	1001,022	361,661	276,265	0,00%	3,72%	0,03%
21/11/2023	100,00%	99,93%	99,93%	99,89%	99,93%	0:00:00	0:01:00	0:01:00	0:01:35	0:01:00	531,245	1142,181	74,211	843,574	991,6891	337,646	342,716	0,00%	4,02%	0,03%
22/11/2023	100,00%	99,93%	100,00%	99,96%	100,00%	0:00:00	0:01:00	0:00:00	0:00:35	0:00:00	550,937	1133,596	75,602	845,207	1011,833	316,126	317,439	0,00%	3,94%	0,03%
23/11/2023	100,00%	99,93%	99,58%	99,89%	99,86%	0:00:00	0:01:00	0:06:03	0:01:35	0:02:01	655,622	1155,495	72,243	918,715	1032,831	315,570	324,311	0,00%	4,71%	0,18%
24/11/2023	100,00%	99,93%	100,00%	99,97%	99,89%	0:00:00	0:01:00	0:00:00	0:00:26	0:01:35	534,040	1181,627	69,475	917,894	1040,418	306,495	321,825	0,00%	3,68%	0,03%
25/11/2023	100,00%	99,86%	100,00%	99,89%	99,86%	0:00:00	0:02:01	0:00:00	0:01:35	0:02:01	521,952	1144,840	69,023	866,931	978,5234	309,447	303,849	0,00%	3,33%	0,03%
26/11/2023	100,00%	96,87%	99,55%	96,91%	97,70%	0:00:00	0:45:04	0:06:29	0:44:30	0:33:07	606,131	1260,170	74,769	822,974	947,2324	751,651	862,445	0,00%	2,89%	0,03%
27/11/2023	100,00%	100,00%	99,93%	100,00%	100,00%	0:00:00	0:00:00	0:01:00	0:00:00	0:00:00	604,906	1193,024	97,894	921,911	1052,422	351,432	327,023	0,00%	4,19%	0,00%
28/11/2023	100,00%	99,86%	99,93%	99,86%	99,86%	0:00:00	0:02:01	0:01:00	0:02:01	0:02:01	545,494	1186,579	84,551	929,989	1059,466	392,957	438,318	0,00%	4,23%	0,09%
29/11/2023	100,00%	100,00%	99,72%	100,00%	100,00%	0:00:00	0:00:00	0:04:02	0:00:00	0:00:00	597,247	1154,250	79,079	889,277	1031,835	316,080	301,599	0,00%	3,94%	0,03%
30/11/2023	100,00%	99,93%	99,93%	99,97%	99,93%	0:00:00	0:01:00	0:01:00	0:00:26	0:01:00	589,922	1146,519	80,374	927,468	1060,004	317,908	334,372	0,00%	3,90%	0,06%

*taux de disponibilité = % d'accès possible aux applications

**temps d'arrêt = temps cumulé des indisponibilités d'accès aux applications

***taux d'erreur = nombre d'erreurs imputables à Socram Banque et donnant lieu à un message d'erreur / nombre total de requêtes

Date	Taux de disponibilité (%)*					Temps d'arrêt (min)**					Temps de réponse moyen (ms)							Taux d'erreur***		
	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	BAD internet	API BAD (mobile)	PSIP	PSIC	EIP	Initiation de paiement			Information sur les comptes				BAD internet	API BAD (mobile)	API STET
											BAD internet	API BAD (mobile)	PSIP	BAD internet	API BAD (mobile)	PSIC	EIP			
01/12/2023	100,00%	99,79%	99,83%	99,86%	99,83%	0:00:00	0:03:01	0:02:27	0:02:01	0:02:27	561,956	1162,509	77,562	975,591	1087,946	324,590	334,181	0,00%	3,40%	0,03%
02/12/2023	100,00%	100,00%	99,72%	100,00%	100,00%	0:00:00	0:00:00	0:04:02	0:00:00	0:00:00	580,997	1097,593	69,192	865,780	1001,803	316,541	287,594	0,00%	2,87%	0,06%
03/12/2023	100,00%	100,00%	99,93%	100,00%	100,00%	0:00:00	0:00:00	0:01:00	0:00:00	0:00:00	620,871	1069,861	73,113	821,053	969,602	305,059	290,617	0,00%	2,27%	0,03%
04/12/2023	100,00%	100,00%	99,93%	100,00%	100,00%	0:00:00	0:00:00	0:01:00	0:00:00	0:00:00	617,070	1144,520	94,885	903,236	1041,147	347,538	280,733	0,00%	3,59%	0,00%
05/12/2023	100,00%	100,00%	99,93%	100,00%	100,00%	0:00:00	0:00:00	0:01:00	0:00:00	0:00:00	602,565	1128,840	83,386	885,049	1012,997	352,356	365,166	0,00%	3,41%	0,09%
06/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	606,931	1144,744	76,600	865,825	1005,001	318,544	314,704	0,00%	3,63%	0,09%
07/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	712,250	1138,271	75,925	848,382	1022,950	313,469	312,213	0,00%	3,28%	0,03%
08/12/2023	100,00%	99,93%	100,00%	99,97%	100,00%	0:00:00	0:01:00	0:00:00	0:00:26	0:00:00	638,889	1137,083	74,929	899,563	1047,432	316,021	314,951	0,00%	3,40%	0,03%
09/12/2023	100,00%	100,00%	100,00%	99,96%	100,00%	0:00:00	0:00:00	0:00:00	0:00:35	0:00:00	588,768	1105,286	72,319	830,081	967,127	315,786	331,564	0,00%	3,11%	0,03%
10/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	942,110	1091,166	73,131	789,814	926,512	317,705	345,723	0,00%	2,31%	0,06%
11/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	703,446	1123,248	99,199	863,583	995,526	371,534	244,780	0,00%	3,05%	0,00%
12/12/2023	100,00%	99,93%	100,00%	100,00%	100,00%	0:00:00	0:01:00	0:00:00	0:00:00	0:00:00	-	-	-	-	-	-	-	0,00%	-	-
13/12/2023	100,00%	100,00%	99,93%	100,00%	100,00%	0:00:00	0:00:00	0:01:00	0:00:00	0:00:00	-	-	-	-	-	-	-	0,00%	-	-
14/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	-	-	-	-	-	-	-	0,00%	-	-
15/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	-	-	-	-	-	-	-	0,00%	-	-
16/12/2023	100,00%	88,40%	88,26%	89,03%	88,47%	0:00:00	2:47:02	2:49:03	2:37:58	2:46:02	-	-	-	-	-	-	-	0,00%	-	-
17/12/2023	100,00%	100,00%	99,72%	100,00%	100,00%	0:00:00	0:00:00	0:04:02	0:00:00	0:00:00	-	-	-	-	-	-	-	0,00%	-	-
18/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	254,075	1008,299	94,004	283,789	1043,638	358,983	314,758	0,00%	3,07%	0,06%
19/12/2023	100,00%	100,00%	99,86%	100,00%	100,00%	0:00:00	0:00:00	0:02:01	0:00:00	0:00:00	259,067	988,717	85,770	232,429	1007,775	353,934	325,397	0,00%	3,50%	0,06%
20/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	506,850	1006,243	73,429	261,962	1003,962	309,306	314,946	0,00%	3,00%	0,03%
21/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	390,650	981,363	70,521	254,066	1007,224	314,453	294,693	0,00%	3,46%	0,03%
22/12/2023	100,00%	99,93%	99,72%	100,00%	100,00%	0:00:00	0:01:00	0:04:02	0:00:00	0:00:00	447,800	996,911	70,908	273,411	1032,417	315,064	289,081	0,00%	3,17%	0,09%
23/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	337,700	982,952	70,421	313,242	961,398	317,578	260,892	0,00%	2,61%	0,06%
24/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	527,254	995,655	69,460	1636,828	938,283	307,090	305,354	0,00%	2,07%	0,03%
25/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	493,400	981,587	66,260	418,574	923,830	311,026	215,547	0,00%	1,59%	0,00%
26/12/2023	100,00%	100,00%	99,79%	100,00%	100,00%	0:00:00	0:00:00	0:03:01	0:00:00	0:00:00	688,900	1025,880	90,572	313,641	995,171	350,225	278,816	0,00%	3,09%	0,06%
27/12/2023	100,00%	100,00%	100,00%	100,00%	100,00%	0:00:00	0:00:00	0:00:00	0:00:00	0:00:00	625,400	1007,410	73,519	284,147	989,794	326,223	303,274	0,00%	3,09%	0,03%
28/12/2023	100,00%	100,00%	99,93%	100,00%	100,00%	0:00:00	0:00:00	0:01:00	0:00:00	0:00:00	5619,056	984,635	70,342	411,650	1025,452	312,244	306,631	0,00%	3,18%	0,06%
29/12/2023	100,00%	99,93%	99,93%	99,99%	100,00%	0:00:00	0:01:00	0:01:00	0:00:09	0:00:00	498,088	981,718	69,791	313,481	1047,603	307,532	304,966	0,00%	2,90%	0,03%
30/12/2023	100,00%	100,00%	99,93%	100,00%	100,00%	0:00:00	0:00:00	0:01:00	0:00:00	0:00:00	373,000	996,259	70,641	337,373	1003,938	318,547	288,200	0,00%	2,70%	0,03%
31/12/2023	100,00%					0:00:00	24:00:00	24:00:00	24:00:00	24:00:00	373,000	949,239	67,990	350,480	897,855	308,553	287,129	0,00%	2,27%	0,03%

*taux de disponibilité = % d'accès possible aux applications

**temps d'arrêt = temps cumulé des indisponibilités d'accès aux applications

***taux d'erreur = nombre d'erreurs imputables à Socram Banque et donnant lieu à un message d'erreur / nombre total de requêtes